

Appendix Items

Tool Name and Appendix Items

Overview

- [Plan-Do-Study-Act \(PDSA\) Directions and Examples](#)
- [Plan-Do-Study-Act \(PDSA\) Worksheet](#)

Tool 1: Form a Team

- [PowerPoint Presentation—Health Literacy, Barriers, and Strategies](#)

Tool 2: Assess Your Practice

- [Health Literacy Assessment Questions](#)

Tool 3: Raise Awareness

- [PowerPoint Presentation—Health Literacy, Barriers, and Strategies](#)
- [Questions for Discussion](#)
- [Moderator's Guide](#)

Tool 4: Tips for Communicating Clearly

- [Communication Self-Assessment](#)
- [Key Communications Strategies Poster](#)

Tool 5: The Teach-Back Method

- [PowerPoint Presentation- Teach-Back: A Health Literacy Tool to Ensure Patients Understand](#)
- [Teach-Back Self-Evaluation and Tracking Log](#)

Tool 6: Followup with Patients

- [Followup Instruction Form](#)

Tool 7: Telephone Considerations

- [Sample Automated Telephone System Menu](#)

Tool 8: Brown Bag Medication Review

- [Brown Bag Medication Review Poster](#)

Tool 11: Design Easy-to-Read Material

- [Adult Initial Health History Form](#)
- [Young Child Health History Form](#)
- [Adult Return Visit Update Form](#)
- [Consent to Treat Form](#)
- [Release of Medical Information](#)
- [Lab Results Letter](#)
- [Appointment Reminder](#)

Tool 15: Make Action Plans

- [The Action Plan Form and Example](#)

Tool 16: Improve Medication Adherence and Accuracy

- [Medication Aid Poster](#)

Tool 17: Get Patient Feedback

- [Sample Cover Letter](#)

Tool 18: Link Patients to Non-Medical Support

- [Community Referral Form and Example](#)

Tool 20: Use Health and Literacy Resources in the Community

- [Community Referral Form and Example](#)

Additional Items

- [List of Internet Resources](#)