

# List of Tools

## Tool Number and Name

### **Tools to Start on the Path to Improvement**

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[Tool 2: Assess Your Practice](#)

[Tool 3: Raise Awareness](#)

### **Tools to Improve Spoken Communication**

[Tool 4: Tips for Communicating Clearly](#)

[Tool 5: The Teach-Back Method](#)

[Tool 6: Followup with Patients](#)

[Tool 7: Telephone Considerations](#)

[Tool 8: Brown Bag Medication Review](#)

[Tool 9: How to Address Language Differences](#)

[Tool 10: Culture & Other Considerations](#)

### **Tools to Improve Written Communication**

[Tool 11: Design Easy-to-Read Material](#)

[Tool 12: Use Health Education Material Effectively](#)

[Tool 13: Welcome Patients: Helpful Attitudes, Signs, and More](#)

### **Tools to Improve Self-Management and Empowerment**

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[Tool 16: Improve Medication Adherence and Accuracy](#)

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### **Tools to Improve Supportive Systems**

[Tool 18: Link Patients to Non-Medical Support](#)

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[Tool 20: Use Health and Literacy Resources in the Community](#)